

BUSINESS LOAN SERVICING SOLUTIONS

CORTLAND DCM SOLUTIONS

Alter Domus utilizes a state-of-the-art loan servicing platform including CorPro, our proprietary web portal, to support the lending and portfolio acquisition activities of fund managers, banks and credit unions across the country. Our services are applicable to commercial real estate loans, C&I and construction loans, revolvers and more. We also service many government guaranteed loans for our clients under various SBA and USDA programs. Additionally, Alter Domus has developed a diverse array of Credit and Special Asset Management service capabilities designed to assist clients with underwriting, the assessment of credit and financial risks, covenant performance, construction draw monitoring and the workout and restructuring of non-performing assets.

Servicing capabilities are generally organized into three categories:

LOAN OPERATIONS

Our cost-effective, back-office services provide administrative, accounting and operational support to loan originators and portfolio managers.

- Borrower billing, payment posting, collection and loan accounting
- Generation of borrower notices, payoff letters and amortization schedules
- 1-877 customer service line for borrower inquiries
- Standard and custom reporting and feeds including access to the CorPro Web Portal
- Financial and compliance document tracking, collection, and tickler reporting
- UCC filings— initial and continuations
- Loan document preparation services
- Metro 2/credit bureau reporting
- Account control procedures are SSAE 18 SOC 1 Type II certified

SBA/USDA PACKAGING & PROCESSING SERVICES

Our experienced professionals assure compliance with SBA/USDA guidelines and SOP's during authorization and closing, and then fulfill the ongoing reporting and notice requirements set forth by the agencies.

- SBA packaging and authorization services
- SBA closing, documentation, and funding processes
- Government agency reporting— including 1502 and 172 Reporting
- Servicing and Colson fee remittance

CREDIT & RISK MANAGEMENT SERVICES

Supplemental asset servicing functionality is available on an "ad hoc" or scheduled basis.

- Credit and collateral documentation audits and reviews including SBA compliance audits
- Quarterly/annual credit reviews including financial analysis, statement spreading, ratio & trend analysis, covenant compliance testing, early warning detection and reporting
- Credit due diligence in support of client underwriting
- Special Asset Management for most any non-performing or under-performing commercial loan or OREO— including SBA and USDA; services include but are not limited to debt restructuring, settlement negotiation, litigation, liquidation, SBA 10 Tab Purchase Demand Package support, and the facilitation of deficiency judgments
- Portfolio risk segmentation, concentration analysis and stress testing



● OFFICES
● DESKS

AMERICAS

- Cayman Islands
- USA:
 - Chicago (IL)
 - New York (NY)
 - Darien (CT)
 - Austin (TX)
 - Indianapolis (IN)
 - Los Angeles (CA)
- Canada
- Latin America

EUROPE

- Belgium
- Cyprus
- France
- Germany
- Guernsey
- Ireland:
 - Dublin & Cork
- Jersey
- Luxembourg
- Malta
- Spain:
 - Barcelona & Madrid
- The Netherlands
- United Kingdom
- Italy
- Nordic
- Poland
- Portugal
- Russia & CIS
- Switzerland

MIDDLE EAST & AFRICA

- Mauritius
- Israel
- Middle East

ASIA-PACIFIC

- Australia
- China:
 - Beijing, Nanjing & Shanghai
- Hong Kong
- Singapore
- India

YOUR TEAM

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Many leading international asset managers, lenders and asset owners choose Alter Domus as their partner for growth. Whether a stand-alone fund with limited investments, or a large multi-billion-dollar fund with complex investment streams across multiple jurisdictions, we understand your world.

Vertical integration allows us to build dedicated teams to provide support and bespoke solutions across your entire value chain. By tapping into a talent pool of some 2,500 employees across more than 40 offices and desks, our expertise and cutting-edge technology combine to put you ahead of the game.

With an established professional focus on the private equity, infrastructure, real estate, and debt and capital markets sectors, we offer fund administration, corporate services, depository services, transfer pricing, domiciliation and management company services. Our specific experience in the debt and capital markets sector allows us to provide specialist solutions such as loan administration, agency services, trade settlement and CLO manager services.

*YOU GROW. WE SUPPORT.

www.alterDomus.com